

# Symphony 7

## Advanced Communications Recording for Blue Light Environments

### THE PROBLEM

When Blue Light services experience an incident, it is critical that everyone involved, from senior officers to people on the street, are able to focus on resolving the issue without distraction. At the same time, however, Blue Light services need to provide a holistic view of the incident, including all communications, from telephone and radio conversations to Body Cameras, ambient recordings of the Control Room, and more.

Emergency services need to be able to securely record, store, and manage all aspects of an incident without impacting their ability to respond to a situation. They need to be able to provide a comprehensive reconstruction of the incident from activities on the ground, to conversations in the control room. This process needs to be as simple, and effortless, as possible.



### TESTIMONY

“Weston Digital Technologies... provided and fitted for us their Symphony Ambient Recording System within our Command and Control Silver. This has provided us with an excellent quality voice capture and storage solution through discreetly and professionally fitted recording equipment. The use of ambient recording has been identified as best practice for Police Command and Control Silver facilities. The principle is to capture command discussion during Police operations providing accurate and timely evidence of the command conversation and environment.”

Chief Inspector,  
Avon & Somerset Constabulary



### KEY FEATURES

- Compatible with Integrated Command and Control Systems (ICCS)
- Dedicated Timeline window for powerful Incident Reconstruction
- Records control room Wall Boards and live streams
- Full auditing and data lifecycle management included
- Symphony Ambient Recording supports both fixed and wireless microphones
- Users and administrators interact with Symphony 7 through unified interface
- Easy import of external audio and video files.



### THE SOLUTION

Symphony 7 is a complete end-to-end solution for recording and managing the digital media streams generated by today's emergency services. Symphony 7 combines powerful call recording, ambient recording and screen recording technology with the ability to import audio and video from external sources such as Body Worn Video, in-vehicle cameras and smartphones.

In addition to this, Control Room wall-boards and live streams from devices in situ allow an unfolding incident to be monitored in real-time and played back from any point - even before the recording has finished.

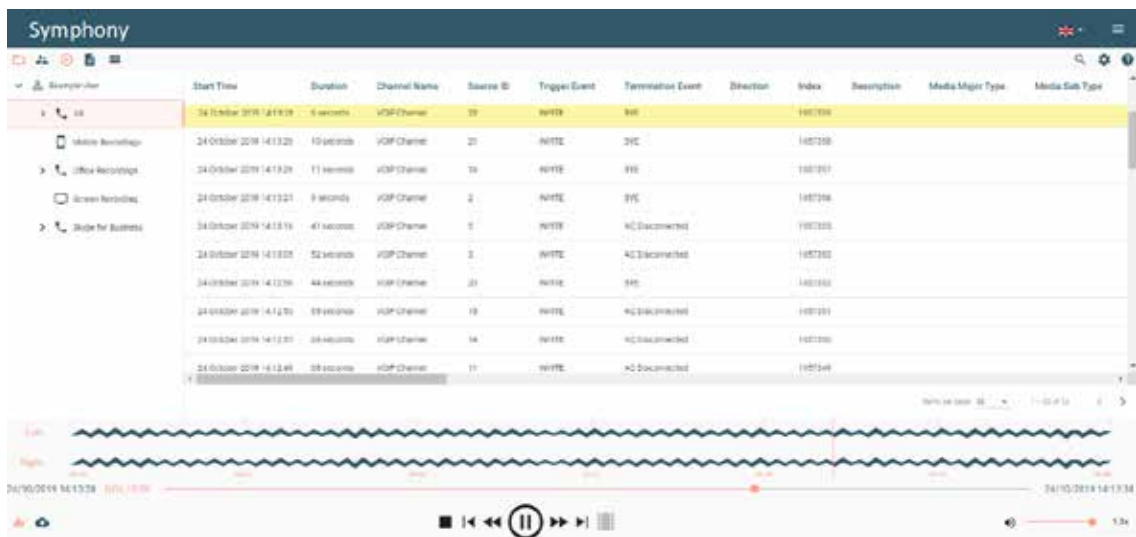
Recordings are easily organised into groups and are automatically positioned along the Timeline. By including recordings from many devices, investigators are able to reconstruct complex incidents from multiple points-of-view quickly and easily.

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## HOW SYMPHONY WORKS

1. ICCS (telephony and radio), Ambient (room audio and video), incoming video streams and screen activities are recorded during an incident.
2. A powerful user interface allows real-time monitoring and event reconstruction capabilities.
3. A browser delivered interface is also available.
4. Evidential-grade recordings are stored securely for the required period.



## ABOUT WESTON DIGITAL TECHNOLOGIES

**Weston**  
Digital Technologies

- Weston Digital are the experts in communications recording and analytics technology.
- Public and private sector customers globally, including a number of major Blue Light services.
- Acquired by the Redwood Technologies Group in 2019, of which Content Guru is a member.



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